

NEW Shuttle Pickup Instructions

Arrival

Locate the Purple Shuttle Pick up Signs on the lower level of each terminal.

A5, A35, B7, B46, C20, D5, D33, E10, E36

- Call the hotel at 972-724-2600 and press 5 for Shuttle and it will play an automated message asking for which gate/terminal you are located, how many people in party, and phone number . **If you are not at the lower level, it will instruct you to go to the gate and then call back. **Please advise guests not to schedule shuttle until they are at the pickup location, otherwise they might get missed.**

OR

- Scan the QR code provided below



- Follow the instructions thru the Shuttle bot Hotel Scheduler
- **If you are not at the lower level, it will instruct you to go to the gate and then call back. **Please advise guests not to schedule shuttle until they are at the pickup location, otherwise they might get missed.**
- It will also give a anticipated wait/pickup time. For example, if the shuttle is almost full for the requested pickup time, it will say full, and what the next pickup time will be.

Departure

Shuttle leaves the hotel every half hour starting at 6am and it is recommended to come down 10 minutes prior to the shuttle leaving.